



Tulsa County Community Health Improvement Plan

2023 (Year 1) to 2024 (Year 2)
Tulsa County Health Department





Tulsa County Community Health Improvement Plan

Executive Summary

Tulsa County CHIP Partner Survey Comparison: Year 1 (Apr 2023–Mar 2024) vs Year 2 (Apr 2024–Mar 2025)

The Tulsa County Community Health Improvement Plan (CHIP) conducted partner surveys in Year 1 and Year 2 to evaluate engagement, satisfaction, and the effectiveness of CHIP processes. The surveys measure attendance, collaboration, networking, leadership, communication, and perceived community impact. While the survey design remained consistent for comparability, refinements were introduced in Year 2 to capture more detailed and actionable feedback.

Summary of Year-to-Year Improvements

- **Expanded Attendance Tracking:** Captures fuller engagement across time and format.
- **Refined Likert Scales:** Allows more precise measurement of satisfaction and participation.
- **Updated Dropdown Options:** Keeps survey relevant to current Action Plan objectives.
- **Improved Open-Ended Questions:** Generates actionable feedback for continuous improvement.

Overall Narrative

The Year 2 survey confirms steady progress in engagement, collaboration, and partner satisfaction. Refinements in survey design provided more nuanced insights without compromising comparability. Partners report stronger networking opportunities, improved communication, and greater confidence in CHIP's ability to impact health outcomes. These findings position the CHIP Workgroups to build on momentum, strategically address improvement areas, and strengthen impact in Years 3–5 of the 2023–2028 cycle.



Comparison CHIP 2023 and 2024-2025 Surveys / Attendance

Comparison of 2023 and 2024-2025 Community Health Improvement Plan Survey Results

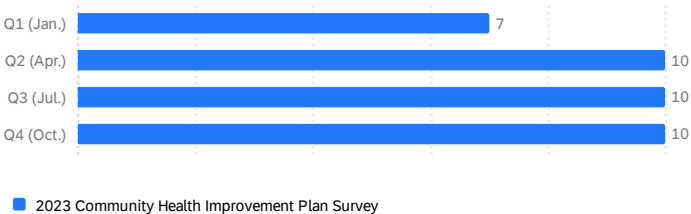
Quarterly Meeting Attendance

There were 24 respondents to the **2023 Community Health Improvement Plan Survey** and 57 responses to the **2024-2025 Community Health Improvment Plan Survey**.

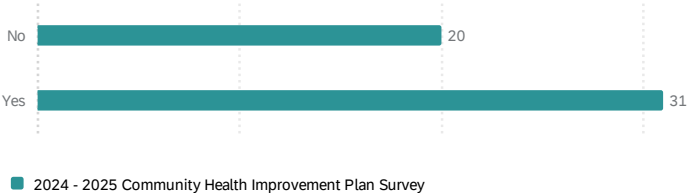
- Note that **not all respondents answered all of the questions**. Also, the respondents who said "Yes" to attending the quarterly meetings **could have answered yes to attending one or more meeting(s)** so the total number of attendees across all meetings will add to more than the total number of respondents.
- The attendance questions were asked slightly differently in each time period, with the 2023 Survey asking the respondent to mark "Yes" or "No" to attending each quarterly meeting (Q1 Jan, Q2 April, Q3 July and Q4 October). **Only those who marked "Yes" are shown in the graph below.**
- A total of 15 respondents answered "Yes" to attending the quarterly meetings on the 2023 Community Health Improvement Plan Survey. Seven of those 15 respondents who answered "Yes" to attending the quarterly meetings attended the Q1 meeting, and 10 of those 15 respondents attended the Q2, Q3 and Q4 meetings.
- In the 2024-2025 survey, the attendance for Quarterly meetings was broken out into having the respondent answer "Yes" or "No" to three meetings; "April - State of Stress and Mental Health," "July - State of Chronic Disease Risk Factors and Management," and "October - State of Healthy and Affordable Housing." Thirty-one (31) respondents attended the April meeting "State of Stress and Mental Health," 27 attended the July meeting "State of Chronic Disease Risk Factors and Management," and 14 attended the October meeting "State of Health and Affordable Housing."

The first set of graphs below show the attendance at the Quarterly meetings for both time periods.

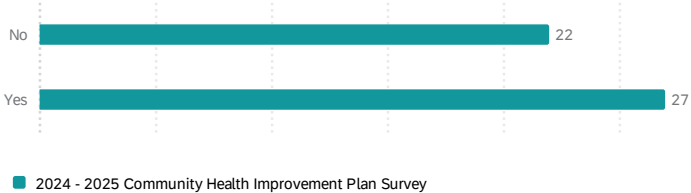
Number Attending Quarterly Meetings 2023



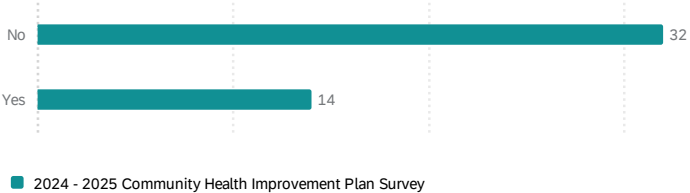
Number Attending Quarterly Meetings 2024-2025, April - State of Stress and Mental Health



Number Attending Quarterly Meetings 2024-2025, July - State of Chronic Disease Risk Factors and Management



Number Attending Quarterly Meeting 2024-2025, October - State of Healthy and Affordable Housing



Work Group Meetings Attendance

The next question asked the respondent to indicate "Yes" or "No" to attending the CHIP Work Group meetings. There were 3 Work Groups, each with their own topic. In both time periods, **the topics of the 3 Work Groups were, "CHIP Stress and Mental Health," "CHIP Chronic Disease Risk Factors and Management," and "CHIP Healthy and Affordable Housing."** On this question, the timing of the Work Group meetings was different in each time period, so the graphs have been broken out by time period. Again, **the respondents could have attended more than one of the listed meetings so the number of attendees across the quarters/months will add to more than the number of respondents.**

The first Work Group meeting topic was, **"CHIP Stress and Mental Health Work Group."**

- For the 2023 time period, a total of 7 respondents answered "Yes" they had attended this Work Group's meetings; 4 in the first quarter, 4 in the second quarter, 4 in the third quarter and 3 in the fourth quarter.
- In 2024-2025 time period, 17 respondents reported they had attended this Work Group's meetings, 11 in February, 12 in April, 7 in June, 4 in August, 4 in August, 5 in September and 10 in October.

The second Work Group's meetings were on the topic of **"CHIP Chronic Disease Risk Factor and Management."**

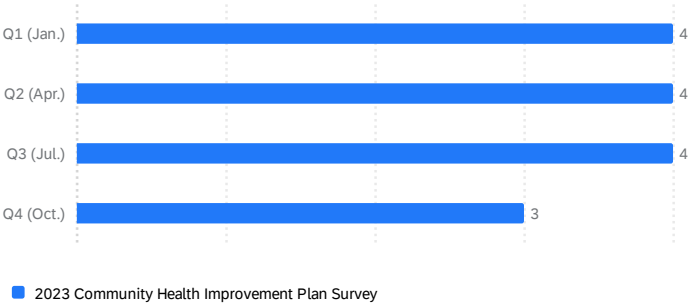
- In the 2023 time period, a total of 9 respondents reported they had attended meetings for this Work Group; 3 in the first quarter, 5 in the second quarter, 6 in the third quarter and 5 in the fourth quarter.
- For the 2024-2025 time period, there was a total of 18 respondents who reported they had attended meetings for this Work Group, with 8 in February, 15 in April, 9 in June, 8 in August, 9 in September and 6 in October.

The third Work Group's meetings were on the topic of **"CHIP Healthy and Affordable Housing."**

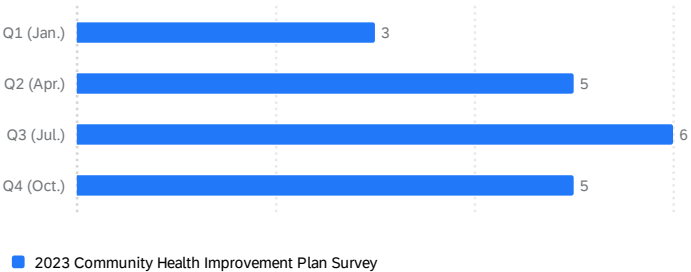
- In the 2023 time period, 8 respondents reported they had attended at least one of the Work Group meetings; 5 in the first quarter, 4 in the second quarter, 4 in the third quarter and 7 in the fourth quarter.
- The 2024-2025 time period also had a total of 8 respondents who had attended at least one of the work group meetings; 6 in February, 6 in April, 3 in June, 2 in August, 3 in September and 3 in October.

The next set of graphs show the attendance to those meetings.

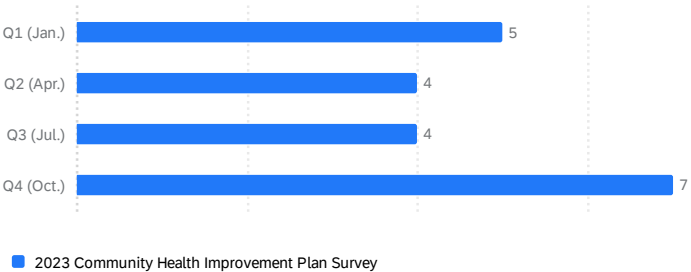
2023 Work Group Meetings Attendance - CHIP Stress and Mental Health



2023 Work Group Meetings Attendance - CHIP Chronic Disease Risk Factors and Management

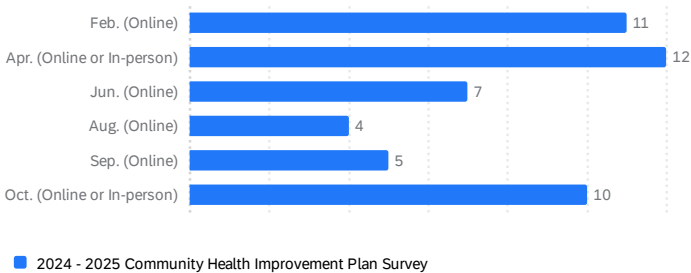


2023 Work Group Meetings Attendance - CHIP Healthy and Affordable Housing

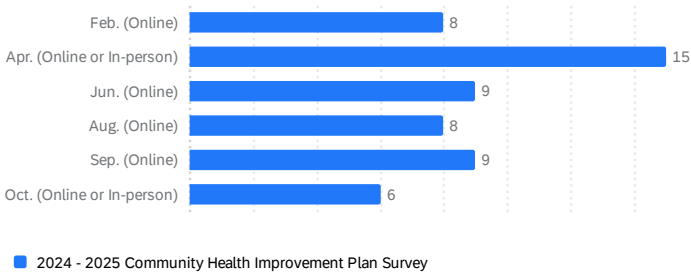


2023 Community Health Improvement Plan Survey

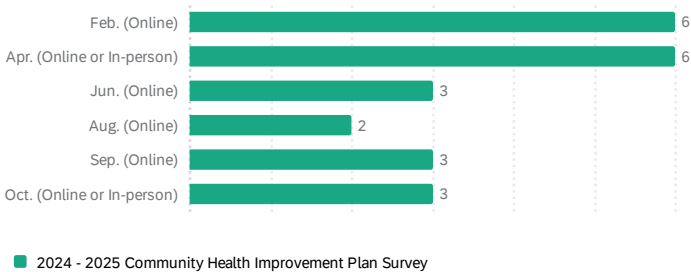
2024-2025 Work Group Meetings Attendance - CHIP Stress and Mental Health



2024-2025 Work Group Meetings Attendance - CHIP Chronic Disease Risk Factors and Management



2024-2025 Work Group Meeting Attendance - CHIP Healthy and Affordable Housing



2024 - 2025 Community Health Improvement Plan Survey

Comparison CHIP 2023 and 2024-2025 Surveys / Contributions

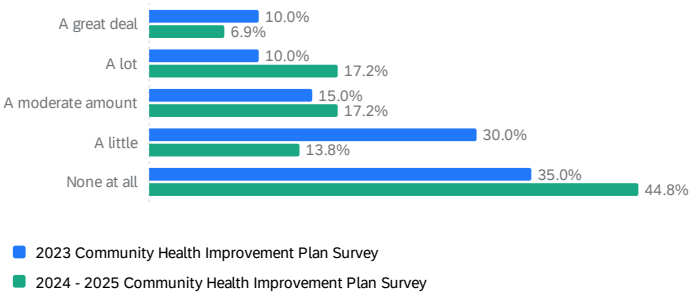
Contributions from Partners

Did you or your organization contribute to the CHIP Action Plan? If so, tell us the level of participation.

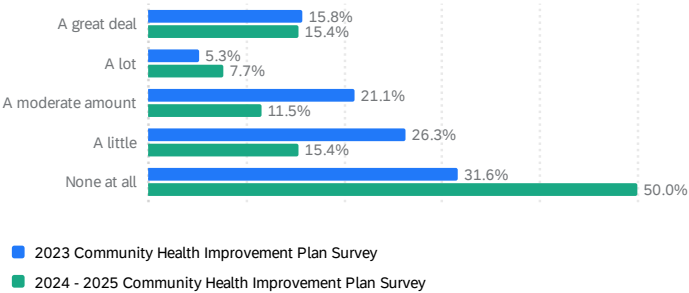
Overall Insights:

- Across all categories, **“none at all” responses increased notably** between 2023 and 2024–25, in many cases by **10–30 percentage points**.
- Categories that showed the **largest increases in disengagement** were **Name/Agency (+30.4 points “none at all”)** and **Resources (+18.9 points “none at all”)**.
- Only **Objectives** showed a modest increase in “a great deal” + “a lot” contributions (+4.1 points). Most other categories either stayed flat or declined.
- The general trend suggests that **partner engagement and contributions have weakened**, with more organizations reporting **no involvement at all**.

Objectives



Measure



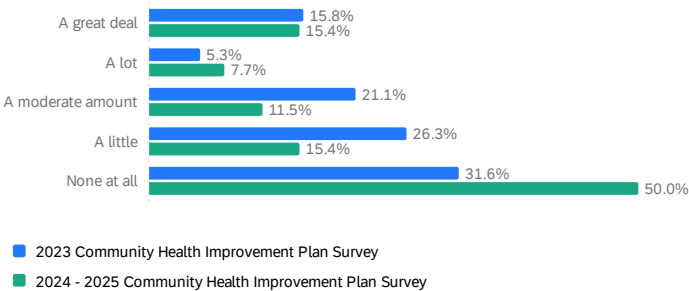
Objectives Insights:

- In 2023, **20.0%** (10.0% + 10.0%) of respondents reported contributing “a great deal” or “a lot.” In 2024–25, this increased to **24.1%** (6.9% + 17.2%), a rise of **4.1 percentage points**.
- The proportion selecting “none at all” increased from **35.0% in 2023** to **44.8% in 2024–25**, a significant increase of **9.8 percentage points**.

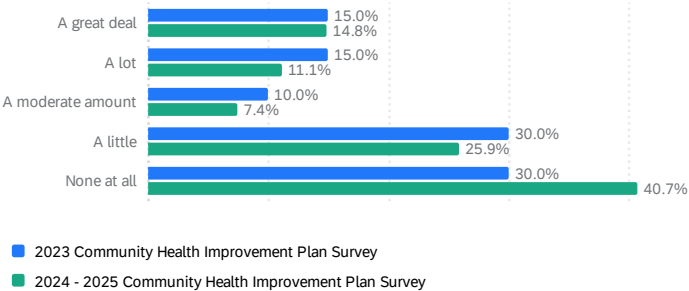
Measure Insights:

- In 2023, **21.1%** (15.8% + 5.3%) reported “a great deal” or “a lot.” In 2024–25, this rose to **23.1%** (15.4% + 7.7%), a small increase of **2.0 points**.
- “None at all” rose from **31.6% in 2023** to **50.0% in 2024–25**, a sharp **18.4-point increase**.

Priority Population



Recommended Partners



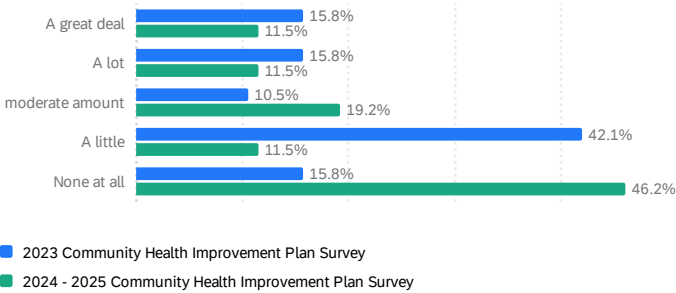
Priority Population Insights:

- In 2023, **21.1%** reported “a great deal” or “a lot.” In 2024–25, this was **23.1%**, nearly unchanged (+2.0 points).
- “None at all” again rose significantly from **31.6% in 2023** to **50.0% in 2024–25** (+18.4 points).
- This mirrors the Measure trend, suggesting respondents feel less involved overall.

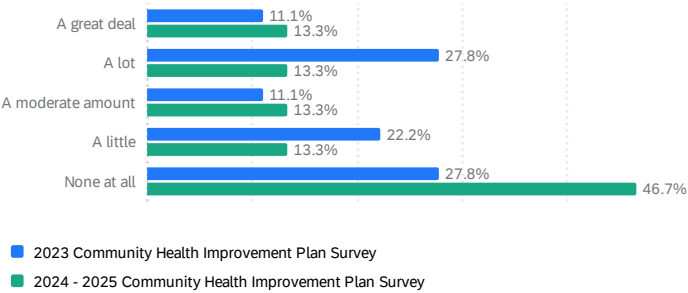
Recommended Partners Insights:

- In 2023, **30.0%** reported “a great deal” or “a lot.” In 2024–25, this dropped to **25.9%**, a decline of **4.1 points**.
- “None at all” increased from **30.0% to 40.7%** (+10.7 points).

Name/Agency



Resources (Programs and Services)



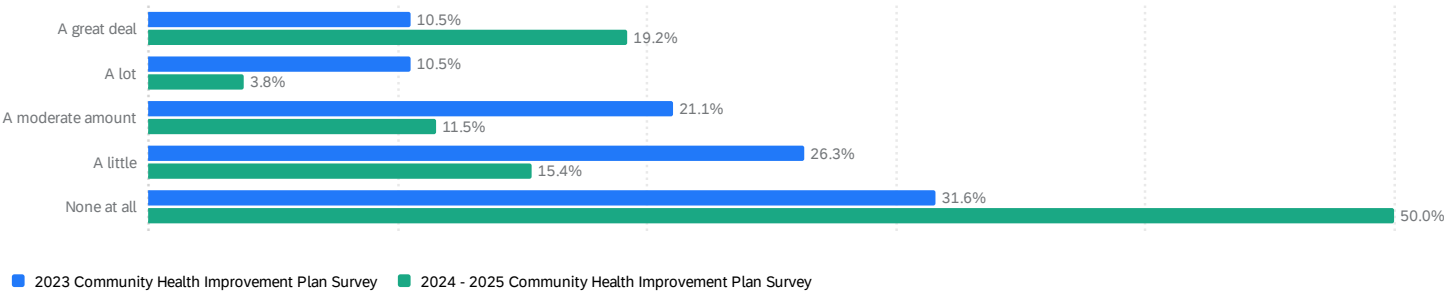
Name/Agency Insights:

- In 2023, **31.6%** reported “a great deal” or “a lot.” In 2024–25, this decreased to **23.0%** (11.5% + 11.5%), a decline of **8.6 points**.
- “None at all” increased from **15.8%** in 2023 to **46.2%** in 2024–25 (+30.4 points, the largest jump across all categories).

Resources (Programs and Services) Insights:

- In 2023, **38.9%** reported “a great deal” or “a lot.” In 2024–25, this dropped to **26.6%** (13.3% + 13.3%), a decline of **12.3 points**.
- “None at all” increased from **27.8%** in 2023 to **46.7%** in 2024–25 (+18.9 points).

Community Data



Community Data Insights:

- In 2023, **21.0%** reported “a great deal” or “a lot.” In 2024–25, this rose slightly to **23.0%** (19.2% + 3.8%), a small increase of **2.0 points**.
- “None at all” increased sharply from **31.6%** in 2023 to **50.0%** in 2024–25 (+18.4 points).

Comparison CHIP 2023 and 2024-2025 Surveys / Expectations

Expectations

While the next two questions remained the same from the 2023 Community Health Improvement Plan Survey to the 2024-2025 Community Health Improvement Plan Survey, the response categories were slightly different in the two time periods.

In the 2023 survey, the response categories were:

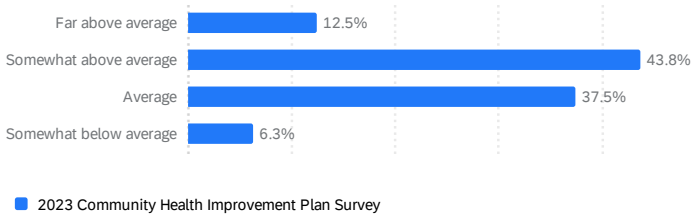
- Far above average
- Somewhat above average
- Average
- Somewhat below average
- Far from average

In the 2024-2025 survey the responses were:

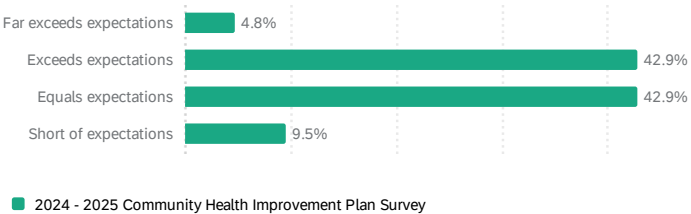
- Far exceeds expectations
- Exceeds expectations
- Equals expectations
- Short of expectations
- Far short of expectations

The analysis below is a rough comparison of the responses to the two surveys.

The CHIP will improve the health outcomes in Tulsa County ↴



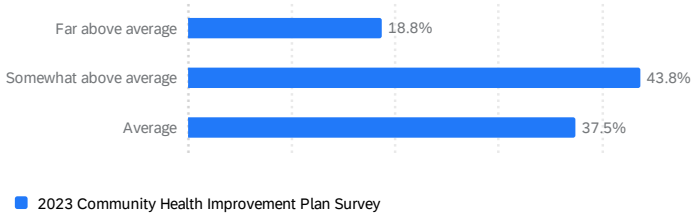
The CHIP will improve the health outcomes in Tulsa County ↴



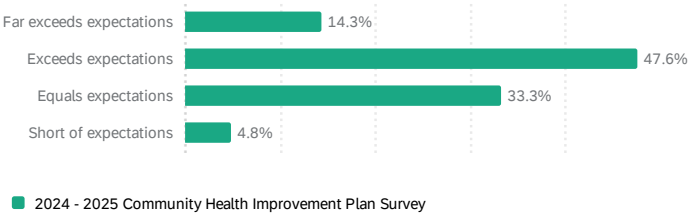
Insights:

- In 2023, 56.3% of respondents felt the CHIP would improve health outcomes above average; in 2024–25 this dropped to 47.7% (a decrease of 8.6 percentage points, or ~15% decline).
- Those rating the CHIP as “far above/far exceeds” fell from 12.5% in 2023 to 4.8% (a decrease of 7.7 percentage points, or ~62% decline).
- The share saying the CHIP would “meet expectations/average” increased from 37.5% to 42.9% (an increase of 5.4 percentage points, or ~14% growth).
- “Below expectations” responses rose slightly, from 6.3% in 2023 to 9.5% (an increase of 3.2 percentage points, or ~51% growth).

Tulsa County is better off today because of the CHIP ↴



Tulsa County is better off today because of the CHIP ↴



Insights:

- In 2023, 62.6% rated Tulsa County as better off above average because of the CHIP; in 2024–25 this was nearly unchanged at 61.9% (a slight decrease of 0.7 percentage points, or ~1% decline).
- “Far above/far exceeds” responses declined from 18.8% to 14.3% (a decrease of 4.5 percentage points, or ~24% decline).
- “Average/equals expectations” dropped slightly, from 37.5% to 33.3% (a decrease of 4.2 percentage points, or ~11% decline).
- A new 4.8% rated Tulsa County as “short of expectations” in 2024–25 (compared to 0% in 2023, representing a 4.8 percentage point increase).

Comparison CHIP 2023 and 2024-2025 Surveys / Satisfaction Areas

Satisfaction Ratings by Area

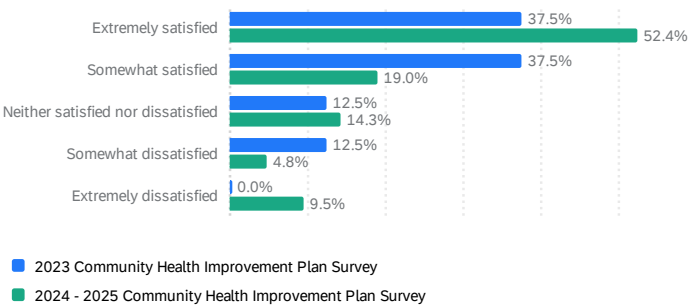
Overall Insights:

- Across most areas, satisfaction levels (extremely + somewhat satisfied) remained relatively stable, with both increases and decreases observed.
- **Highest satisfaction in 2024–25:** Leadership provided by the CHIP Project Manager (**81.9%**) and CHIP’s commitment to diverse membership (**86.3%**).
- **Largest satisfaction increase:** Frequency of emails from CHIP reminders (+19.9 points).
- **Largest satisfaction decline:** Progress in CHIP Workgroups (–7.6 points).
- Dissatisfaction (somewhat + extremely dissatisfied) stayed **low overall**, with most measures below 15%. The highest reported dissatisfaction in 2024–25 was in **Progress in Workgroups** (20%).

Involvement

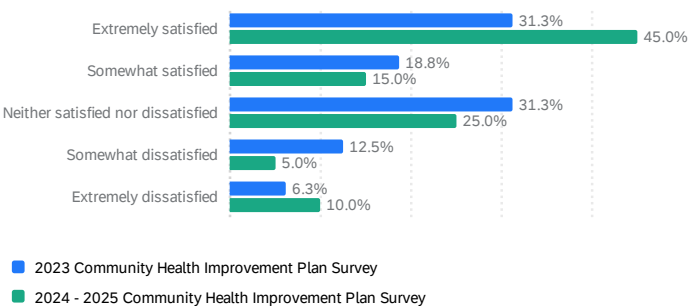
- Overall satisfaction with involvement stayed relatively stable (71–81%), but the **biggest gain** was in collaboration on Action Plans (+9.9 points).
- Dissatisfaction remained **low across all measures (<15%)**, though networking showed a slight increase in dissatisfaction (+3.2 points).

Participation of influential people from key sectors and organizations



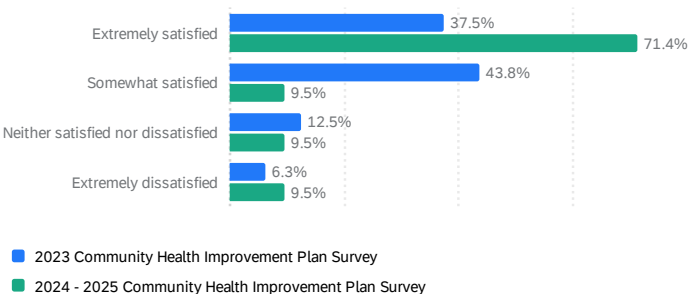
- In 2023, 75.0% of respondents were extremely or somewhat satisfied with the participation of influential people from key sectors and organizations; in 2024–25, this decreased to 71.4% (**a decline of 3.6 percentage points**).

Collaboration with partners on the development of the Action Plans



- In 2023, 50.1% of respondents were extremely or somewhat satisfied with collaboration with partners on the development of the Action Plans; in 2024–25, this increased to 60.0% (**a rise of 9.9 percentage points**).
- Dissatisfaction declined from **18.8% to 15.0%** (–3.8 points).

Opportunity to network with other partners

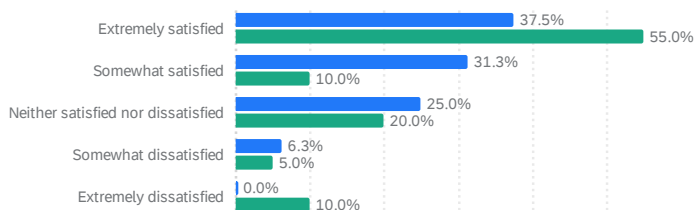


- In 2023, 81.3% of respondents were extremely or somewhat satisfied with the opportunity to network with other partners; in 2024–25, this slightly declined to 80.9% (**a decrease of 0.4 percentage points**).
- Dissatisfaction rose slightly from **6.3% to 9.5%** (+3.2 points).

Leadership

- Strong performance: satisfaction with **Project Manager leadership** (+13.1 points) and **commitment to diversity** (+12.9 points) rose sharply.
- Facilitation by the Leadership Team dipped slightly (–3.8 points), but still held majority satisfaction.
- Dissatisfaction remained minimal, with only a small uptick (2–3 points) across categories.

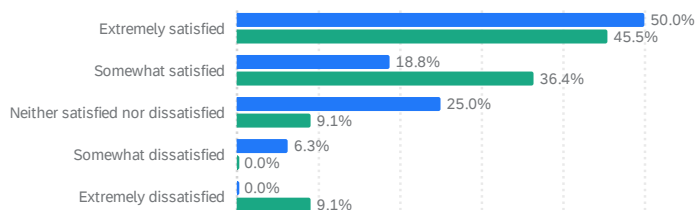
Facilitation provided by the CHIP Leadership Team



■ 2023 Community Health Improvement Plan Survey
■ 2024 - 2025 Community Health Improvement Plan Survey

- In 2023, 68.8% of respondents were extremely or somewhat satisfied with the Facilitation provided by the CHIP Leadership Team; in 2024–25, this slightly declined to 65.0% (**a decrease of 3.8 percentage points**).
- Dissatisfaction stayed almost flat (6.3% → 15.0%, +8.7 points, but still relatively low).

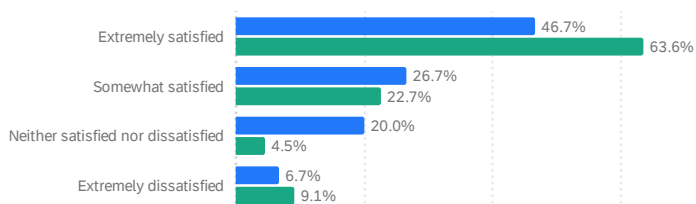
Leadership provided by the CHIP Project Manager



■ 2023 Community Health Improvement Plan Survey
■ 2024 - 2025 Community Health Improvement Plan Survey

- In 2023, 68.8% of respondents were extremely or somewhat satisfied with the leadership provided by the CHIP Project Manager; in 2024–25, this increased to 81.9% (**a rise of 13.1 percentage points**).
- Dissatisfaction rose slightly from 6.3% to 9.1% (+2.8 points).

Commitment of CHIP to build and sustain a diverse membership



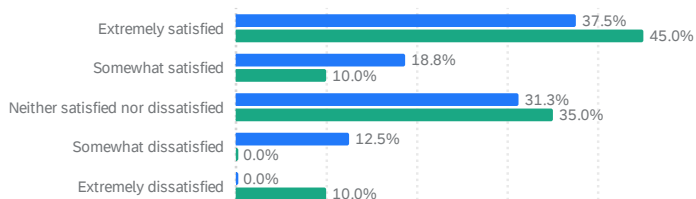
■ 2023 Community Health Improvement Plan Survey
■ 2024 - 2025 Community Health Improvement Plan Survey

- In 2023, 73.4% of respondents were extremely or somewhat satisfied with the CHIP's commitment to building and sustaining a diverse membership; in 2024–25, this increased to 86.3% (**a rise of 12.9 percentage points**).
- Dissatisfaction rose slightly (6.7% → 9.1%, +2.4 points).

Communication

- Satisfaction with **emails/reminders** increased significantly (+19.9 points), now the **strongest communication area (76.2%)**.
- Newsletter content and frequency were flat (small declines of –1.3 points).
- Dissatisfaction stayed **low (≤10%)**, indicating communication is generally well-received.

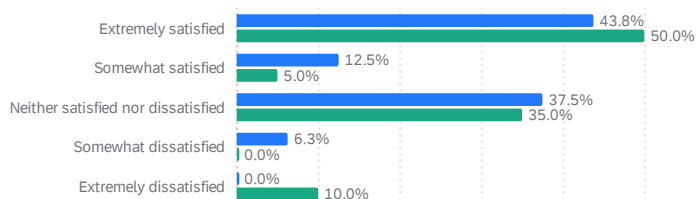
Content of the CHIP Newsletter



■ 2023 Community Health Improvement Plan Survey
■ 2024 - 2025 Community Health Improvement Plan Survey

- In 2023, 56.3% of respondents were extremely or somewhat satisfied with the content of the CHIP Newsletter; in 2024–25, this decreased slightly to 55.0% (**a decline of 1.3 percentage points**).
- Dissatisfaction remained flat at 12.5% → 10.0% (–2.5 points).

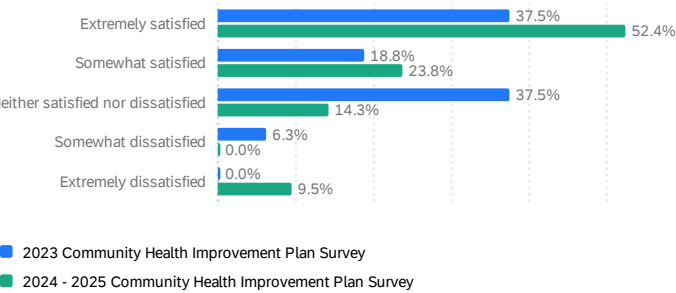
Frequency of the CHIP Newsletter (monthly)



■ 2023 Community Health Improvement Plan Survey
■ 2024 - 2025 Community Health Improvement Plan Survey

- In 2023, 56.3% of respondents were extremely or somewhat satisfied with the Frequency of the CHIP Newsletter (monthly); in 2024–25, this slightly declined to 55.0% (**a decrease of 1.3 percentage points**).
- Dissatisfaction stayed steady at 6.3% → 10.0% (+3.7 points).

Frequency of Emails from the CHIP (Reminders)

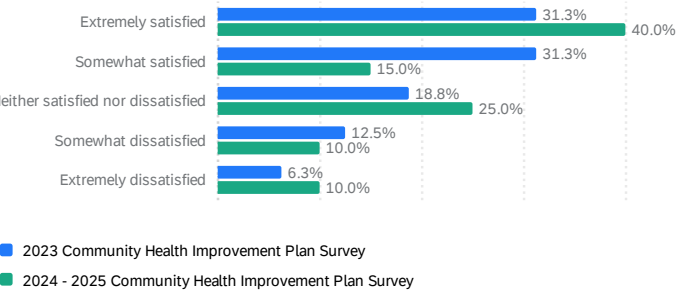


- In 2023, 56.3% of respondents were extremely or somewhat satisfied with the frequency of emails from the CHIP (reminders); in 2024–25, this increased to 76.2% (a rise of 19.9 percentage points).
- Dissatisfaction rose slightly from 6.3% to 9.5% (+3.2 points).

Progress and Outcomes

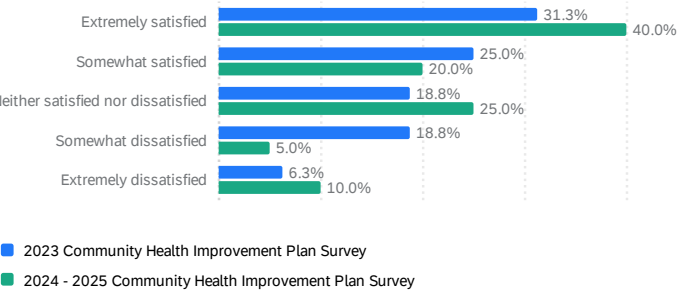
- Mixed results: satisfaction with **success in reaching Action Plan goals** improved (+3.7 points), but **progress in Workgroups** declined sharply (–7.6 points).
- Progress in Workgroups also had the **highest dissatisfaction overall (20%)**, suggesting an area needing attention.

Progress in the CHIP Workgroups



- In 2023, 62.6% of respondents were extremely or somewhat satisfied with the progress in the CHIP Workgroups; in 2024–25, this declined to 55.0% (a decrease of 7.6 percentage points).
- Dissatisfaction increased from 18.8% to 20.0% (+1.2 points), the **highest dissatisfaction rate overall**.

Success in reaching specific goals in the CHIP Action Plan



- In 2023, 56.3% of respondents were extremely or somewhat satisfied with the success in reaching specific goals in the CHIP Action Plan; in 2024–25, this increased to 60.0% (a rise of 3.7 percentage points).
- Dissatisfaction decreased from 25.1% to 15.0% (–10.1 points).

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THD Data Team

Tulsa Health Department

Learn more about the [Tulsa County CHIP](#).

Report Date: August 2025



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